

1st March 2017

Spring Farm Public School
26 / 36 Springs Road,
Spring Farm NSW 2570

Dear Principal,

Please help us supply appropriate bus services by reminding students to tap on and tap off with their School Opal cards.

Further to our previous letter on this, I write again on behalf of Busabout, the bus operator that provides your school bus services, regarding student use of the School Opal card.

One of the more significant changes created by the recent introduction of the School Opal card is the need for students to tap on and off when they travel to and from school.

Opal data gathered by tapping on and off is used to determine demand for bus services. If students do not tap on and tap off, services may be cancelled due the lack of recorded patronage.

With this in mind, we ask for your assistance in reminding your students that tapping on and off at the beginning and end of each trip is one of the conditions of using a School Opal card.

Your support helps us ensure we are able to provide the appropriate level of service to your students.

Thank you in advance for your assistance, and please feel free to contact me if you have any questions about any issues raised in this letter.

Yours sincerely,

Neville's Bus Service Pty Ltd t/a Busabout

Stephen Burridge
Depot Manager